



HANDLE WITH CARE

At Footlight Performance Academy, the well-being of our students is our top priority. We understand that sometimes pupils may have challenging days and may need extra support and understanding. To ensure that we can provide the best care and create a nurturing environment for all our dancers, we have established the following "Handle with Care" policy:

If you / your child has had a particularly tough day, we encourage you to communicate this to us discreetly and effectively. You can simply say, "Handle with care," when you arrive at class / drop your child off. This phrase will signal to our teachers that you / your child may need a little extra attention and compassion during their class.

Notification - When you arrive for class, please just discreetly say to you / your child's teacher "Handle with care." Alternatively, you can text us at 07917573767. No further explanation is necessary unless you feel comfortable sharing more details.

Confidentiality - We respect your privacy and will handle any information you provide with the utmost confidentiality. The specific reason for you / your child's need for extra care will not be discussed unless you choose to share more.

Support - Our teachers will provide additional support and understanding to you / your child throughout the class. This may include offering extra encouragement, being more attentive to their needs, or allowing them to take breaks if needed.

Feedback - If you have any concerns or if there are particular strategies that work best for you / your child, please feel free to share them with us. Your insights are valuable in helping us provide the best possible experience for all our students.

Commitment to Care – Footlight are committed to creating a positive and supportive environment for all our students. We believe that by working together, we can ensure that every student feels safe, respected, and cared for.

I would like to take this opportunity to say a huge Thank you for entrusting us with you / your child's dance education.

If you have any questions or need further assistance, please do not hesitate to contact us.

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